



Telemedica's Nexus FAQ



+ Can I get all of my conditions on one nexus letter?

Each condition has its own nexus letter due to the detailed nature of our documents. Also, we want the VA to focus on one condition rather than have multiple jumbled together on the same document where facts can get overlooked.

+ What is the benefit of getting a nexus letter and DBQ if I qualify for one?

The benefit is twofold. It highlights the severity of your condition according to the VA rating system. For example, specific conditions such as GERD and headache conditions have a question on the DBQ that is very pertinent to receiving at least a 30% rating. Secondly, if you submit sufficient evidence that fulfills the VA's fully developed claim criteria, you may be able to bypass a C&P exam and get rated based on the information you submit.

+ Can you do all DBQ's or only specific conditions?

We can only complete DBQs for conditions which we do not need to perform an in-person physical examination. Some conditions require this for rating purposes. Examples include orthopedic conditions and most neurological conditions (except headache conditions).

+ Can I get a DBQ as a stand-alone document?

We only offer DBQs as stand-alone documents for cases where you are already service-connected for a condition, and you are seeking an increase for this condition. This is because the DBQ does not contain a medical opinion that is required for an initial service connection.

+ Can I get a document for my social security claim?

No, we only provide documents for VA disability claims.

+ Can I get a rebuttal document if I did not get the award percentage I wanted?



No, we do not guarantee a specific award percentage. There are many factors that go into which award percentage is assigned by the VA and even though our document may be written to support a higher level than you received it may have been due to other factors in your claim filing or during the C&P exam. If you think that you qualify for a higher rating, we can evaluate for a DBQ as a stand-alone document to ask for an increase of your service-connected condition. To do this you would sign up for the nexus service for the provider to evaluate your evidence and claim.

+ My friend got a document from your company for the same connection I am looking for... can I qualify for a nexus? I saw a VA board of appeals case with this connection, can I sign up to get a letter?

Each case is evaluated for supporting a service connection. Just because a connection can be made for one Veteran, it does not mean that everyone will qualify for the connection. This is why our trained providers complete a thorough review of the uploaded records before discussing what document(s) you may qualify for.

